

Job Specification: **Lighting Technician / Programmer**

Reports to: **Operations Manager**

Date Updated: **19<sup>th</sup> October 2021**

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## Job Specification

Light Fantastic Production Services Ltd provide high quality lighting, audio, video and scenic solutions to the live events industry. Our clients rely on us to deliver bespoke production solutions to a wide range of prestige live events across the UK & Europe.

Due to continued growth an opportunity has arisen for an enthusiastic individual to join our team based in Borehamwood, Hertfordshire in the role of Lighting Technician / Programmer.

In this role you will be part of a team delivering an exciting range of projects across a variety of different sectors. No day is the same and our diverse client base means project work is extremely varied.

The ideal candidate will have a strong background in performance lighting design, implementation and operation with a focus on live music and events. You should be a confident programmer and a proficient user of at least one of our preferred console platforms – either GrandMA, Avolites or Chamsys. You should have an excellent working knowledge of general production techniques including IT, rigging, power distribution & data distribution along with a good working knowledge of the latest technologies and best practice. A good general understanding of electrical theory and ability to undertake basic fault finding will be essential.

The ideal candidate will be enthusiastic, eloquent and able to work well as part of a wider team or using their own initiative. The role is heavily client facing so you must be a confident communicator with a desire to deliver the best service standards possible. You must be keen to learn and develop your expertise continually, meticulous and thorough in your work and have excellent interpersonal skills.

Due to the nature of the live events industry working hours will be flexible and will include regular evening and weekend work. A full driving license will be extremely beneficial.

Company benefits include:

- Personal Private Healthcare provided by BUPA
- Company Pension
- 30 days paid holiday (including Public Holidays)
- Employee Reward & Recognition Scheme
- Ongoing specific training opportunities – IPAF/ First aid etc
- Provision of full tool kit
- Company laptop
- Cash birthday gift
- Staff facilities including fresh ground coffee, vending machine & pool table

This is a great opportunity for the right candidate to join a friendly and passionate team that thrives on a challenge. We'll reward you with a generous salary, opportunities for personal growth and a fun working environment with a group of people who care.

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## Responsibilities

- Represent the company on site as part of engineering teams delivering technical solutions to the highest standards
- Install and maintain bespoke production lighting systems on site following plans and briefs
- Program & operate lighting systems on site
- Troubleshoot and fault find systems as required
- Adopt a creative approach to problem solving and adapt and react to changing circumstances at speed
- Supervise sub-contracted staff to ensure company standards are maintained at all times
- Liaise with clients on site to ensure their expectations are met at all times
- Liaise with venues to build positive relationships and ensure projects are delivered within required parameters
- Act as an ambassador for the business at all times
- Provide pre-production support to Project Management team
- Assist with preparing plans and paperwork for projects
- Liaise with Project Managers to understand project requirements, briefs & deadlines
- Share your expertise to develop and grow other staff
- Assist the Warehouse Teams preparing equipment
- Assist the Operations Team with the maintenance of equipment as required
- Advise on technical queries and make recommendations for new equipment investments
- Seek to continually learn & grow your technical & interpersonal skills
- Be comfortable asking for guidance & support when required
- Maintain a strong awareness of developing trends and technologies across lighting, audio, video & staging technologies
- Ensure you are presentable at all times when face to face with clients
- Champion and promote best practice in all areas of project delivery
- Champion and promote best practice in all areas of Health & Safety
- Operate within all LPFS protocols and procedures
- Adopt a positive, can-do attitude to all challenges
- Support the Senior Leadership Team in developing processes and procedures to improve all aspects of the company's operations
- Undertake any other tasks as reasonably requested