

Job Specification: **Head of Audio**
Reports to: **Director of Production**
Date Updated: **1st of October 2021**
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Job Specification

Light Fantastic Production Services Ltd provide high quality lighting, audio, video and scenic solutions to the live events industry. Our clients rely on us to deliver bespoke production solutions to a wide range of prestige live events across the UK & Europe.

Due to continued growth, an opportunity has arisen for an enthusiastic individual to join our team based in Borehamwood, Hertfordshire in the role of Head of Audio.

The role is heavily customer facing, working with external clients to service a diverse range of projects as well as proactively seeking opportunities for business development. You will see projects through from initial quotation to final delivery, leading teams on site delivering projects to a high standard and acting as an ambassador for the company. No day is the same and our diverse client base means project work is extremely varied.

The ideal candidate will have a strong background in all areas of live audio along with an excellent working knowledge of the latest technologies and best practice. You must be able to demonstrate extensive industry experience and in-depth knowledge of acoustic principles, system design, mixing console operation and RF planning.

You should have an excellent working knowledge of general production techniques including IT, rigging, power distribution & data distribution.

You must be a hands-on leader, able to lead the deployment of systems and teams on site in a proactive manner. In the role you will act as the audio lead for the business and will support both external clients and internal stakeholders. You will work collaboratively with the wider project management team to support multi-disciplinary projects and also provide training and support to the warehouse and production engineering teams.

The ideal candidate will be enthusiastic, eloquent and comfortable producing quotes, presenting to clients, handling budgets, managing logistics and growing / developing business opportunities. You must be keen to learn and develop your expertise continually, meticulous and thorough in your work and be highly computer literate. You must be a confident communicator with a desire to deliver the best service standards possible alongside a positive, can-do attitude. A familiarity with AutoCAD and Microsoft Office would be highly beneficial along with a good sense of humour!

Due to the nature of the live events industry working hours will be flexible and will include regular evening and weekend work. A full driving license will be extremely beneficial.

Company benefits include:

- Personal Private Healthcare provided by BUPA
- Company Pension
- 30 days paid holiday (including Public Holidays)
- Employee Reward & Recognition Scheme
- Ongoing specific training opportunities – IPAF/ First aid etc
- Provision of full tool kit
- Company laptop
- Cash birthday gift
- Staff facilities including fresh ground coffee, vending machine & pool table

This is a great opportunity for the right candidate to join a friendly and passionate team that thrives on a challenge. We'll reward you with a generous salary, opportunities for personal growth and a fun working environment with a group of people who care.

To apply, please send a CV to careers@lfps.co.uk along with a covering letter telling us what sets you apart from the crowd.

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Responsibilities

- Ensure projects are delivered to a high standard, leveraging company resources to ensure we continually exceed client expectations
- Liaise with internal & external stakeholders to understand project requirements, briefs & deadlines
- Attend site visits & client meetings as required to develop projects collaboratively
- Interpret project briefs and work with internal staff to translate them into technical designs & equipment specifications
- Cost and budget each project accurately and efficiently using our Rental Management software
- Liaise with clients in a timely fashion as the project develops
- Keep specifications & budgets up to date as the project develops
- Create technical drawings to support project designs using Autocad
- Create project paperwork to communicate project requirements to internal & external staff
- Create Health & Safety paperwork to support project designs
- Manage logistics across multiple projects to ensure efficient and cost-effective use of internal & external resources
- Liaise with internal & external suppliers to ensure appropriate resourcing for each project
- Adopt a creative approach to problem solving and adapt and react to changing circumstances at speed
- Supervise projects on site, managing all aspects of delivery from load in to load out
- Supervise internal and external suppliers & staff on site to ensure the efficient delivery of projects
- Liaise with venues to build positive relationships and ensure projects are delivered within required parameters
- Liaise with clients on site to ensure their expectations are met at all times
- Finalise projects following completion, debriefing with clients, internal staff & external suppliers where required.
- Build & nurture long term relationships with clients
- Proactively seek opportunities for business development
- Act as an ambassador for the business at all times
- Seek to continually learn & grow your technical, project management & interpersonal skills
- Be comfortable asking for guidance & support when required
- Maintain a strong awareness of developing trends and technologies
- Be prepared to share your expertise to develop and grow other staff
- Ensure you are presentable at all times when face to face with clients
- Champion and promote best practice in all areas of project delivery
- Champion and promote best practice in all areas of Health & Safety
- Operate within all LPFS protocols and procedures
- Adopt a positive, can-do attitude to all challenges
- Support the Senior Leadership Team in developing processes and procedures to improve all aspects of the company's operations
- Undertake any other tasks as reasonably requested